

Supported Versions & Bulk End-of-Support Notification for Manufacturing Product Suite GE Digital On-Premise Software

Jan 2023

Supported Versions and Bulk End-of-Support Notification for Manufacturing Product Suite for GE Digital's On-Premise Software

Dear Valued GE Digital Customer:

GE Digital appreciates and values your business.

We are writing to inform you of the currently supported versions and End-of-Support dates for a variety of the on-premise software products that fall within our Manufacturing product suite.

This notification applies only to the products listed Table 1 purchased from GE Digital (collectively, the "Products").

Table 1 outlines the currently supported versions of the Products. Customers who purchased such Products from GE Digital can obtain support from us until the specified End-of-Support Date found in the table (End of Support Date). After the End-of-Support date, GE Digital may cease all support for the applicable Product version(s), including through its affiliates, partners, distributors and resellers. If support is required after the End-of-Support Date and, to the extent offered by GE Digital, customers may choose to enter a custom support agreement with GE Digital at GE Digital's then current-fees for such custom support.

We have endeavored to include replacement products or versions offered by GE Digital for the Products where available in the table (which are typically the most current version of the Products).

We thank you for your loyalty and support. If you have any questions or concerns, please contact your relation/account manager or reference https://digitalsupport.ge.com/.

GE Digital Authority

Note:

For some products, GE Digital's policy may be to support the latest versions of those products only, and we may choose to upgrade customers at our discretion. We may also at our option choose to extend support beyond the standard lifecycle dates announced by GE Digital.

		End of Ongoing Support	End of Extended	End of Support * date
Product	Versions	Support	Support - Maintain	(End of Extended Support – Sustain)
iFIX	2023			
	2022 (Current)	January 2027	January 2026	January 2028
	6.5	April 2024	April 2026	April 2027
	6.1	January 2023	January 2025	January 2026
	6.0	December 2022	February 2024	February 2025
	5.9	N/A	October 2022	October 2023
	5.8	N/A	October 2022	October 2023
	5.5	N/A	March 2021	March 2022
	5.1	N/A	August 2019	August 2019 ¹
CIMPLICITY, Tracker,	2022 (Current)	January 2027	January 2026	January 2028
iPower	11.1	January 2027	January 2026	January 2028
	11.0	January 2024	January 2026	January 2027
	10.0	June 2023	February 2024	February 2025
	9.5	June 2023	July 2022	July 2023
	9.0R2	N/A	March 2021	March 2022
	8.2	N/A	November 2019	November 2020
	8.0	N/A	April 2016	April 2016 ²
Historian	2023(Current)			
	2022	January 2027	January 2026	January 2028
	9.1	January 2024	January 2026	January 2027
	9.0	January 2024	January 2026	January 2027
	8.1	January 2023	January 2025	January 2026
	8.0	January 2023	January 2025	January 2026
	7.2	January 2022	January 2024	January 2025
	7.1	January 2022	January 2024	January 2025
	7.0	January 2022	January 2024	January 2025
	6.0	October 2019	October 2019	December 2019
	5.5	October 2019	October 2019	December 2019
	5.0	October 2019	October 2019	December 2019
	4.5	October 2019	October 2019	December 2019
Operations Hub	2023			
	2022 (Current)			
	2.1	January 2024	January 2026	January 2027
	2.0	January 2024	January 2026	January 2027
	1.7	January 2023	January 2025	January 2026
	1.6	January 2023	January 2025	January 2026
	1.5	December 2022	December 2022	December 2022
	1.0	December 2022	December 2022	December 2022

 $^{^1}$ Previously announced in document, "GE Software Obsolescence Announcement iFIX 5.1", located in article https://ge-ip.my.salesforce.com/0691A000002tC7m

² Previously announced in document, "GEIP – Software Obso2014-04-23.pdf" at https://digitalsupport.ge.com/

Product	Versions	End of Ongoing Support	End of Extended Support - Maintain	End of Support * date (End of Extended Support - Sustain)
Orchestration Hub	2023 2022 (Current)	April 2024	April 2026	April 2027
Webspace	6.0 (Current) 5.0 4.8 4.7x	Assistance only; Updates included in new releases only	Assistance only; Updates included in new releases only	 August 2021 August 2021
Web HMI	2.2 (Current) 2.1 2.0	Sunset	Assistance only; Updates included in new releases only	
Win-911	4.0 3.1 (3.18.18)	Assistance only; Updates included in new releases only	Assistance only; Updates included in new releases only	
Sensor Health	1.1 (Current)			
Dream Report	2020 R2 (Current) 5.0 4.83 4.81 4.80	Assistance only; Updates included in new releases only	Assistance only; Updates included in new releases only	
Batch Execution	2022 (Current) 5.6 5.5	January 2027 January 2027 N/A	January 2026 January 2026 January 2020	January 2028 January 2028 January 2021
IGS	2022 (Current) 7.61 7.68 7.66 7.63 7.5x 7.4x	Assistance only; Updates included in new releases only	Assistance only; Updates included in new releases only	 November 2016 ³
RTOI Includes Mobile and Agent	2.0 1.5 1.2	August 2020 August 2020 August 2020	August 2020 August 2020 August 2020	September 2021 ⁴ August 2021 August 2021
Workflow	2.6 2.5 2.2 SP1 2.1	June 2024 June 2023 N/A N/A	June 2025 June 2024 June 2023 October 2019	June 2026 June 2025 December 2023
Proficy Driver Server (PDS) (SRTP, BACNet, IEC 61850)	3.7 (Current) 3.6	Assistance only; Updates included in new releases only	Assistance only; Updates included in new releases only	
Proficy for Manufacturing- Discrete (Production Manager)	8.1 (Current) 8.0 7.5 7.0	January 2026 January 2026 January 2026	January 2026 January 2026 January 2026 January 2026	January 2027 January 2027 January 2027 January 2027

³ IGS End of Support as announced at https://www.kepware.com/en-us/support/end-of-life/ ⁴ Previously announced in document, "RTOI, Proficy Mobile, Agent - End of Life Notice" https://digitalsupport.ge.com/

		End of Ongoing		End of Support *
Product	Versions	Support	End of Extended	date
			Support - Maintain	(End of Extended Support – Sustain)
	6.3	January 2026	January 2026	January 2027
	6.2	January 2022	January 2022	January 2023
Plant Applications	2023(Current)			
	2022			
	8.2	June 2024	June 2025	June 2026
	8.1	June 2023	June 2024	June 2025
	8	June 2024	June 2023	June 2024
	7.0 SP5	June 2022	June 2022	June 2024
	7.0 SP4	June 2022	June 2022	June 2023
	7.0 SP3	June 2022	June 2022	June 2023
	7.0 SP2	June 2022	June 2022	June 2023
	7.0 SP1	June 2022	June 2022	June 2023
	7	June 2022	June 2022	June 2023
	6.3	June 2022	June 2022	December 2024
	6.2	June 2020	June 2020	December 2022
	6.1x	October 2019	October 2019	January 2022
	5	October 2019	October 2019	January 2020
	4.4 and prior	April 2016	April 2016	April 2016 ⁵
Proficy Vision	6.2	June 2022	June 2022	June 2023
	6.1	June 2022	June 2022	June 2023
Data Mart	2.1		October 2020	October 2022
	2.0		October 2019	January 2020
Open Enterprise	2.2 (Current)	December 2025	December 2026	
	1.6	December 2020	December 2020	December 2021
Shop Floor SPC	5.6 (Current)		June 2022	
	5.5		January 2021	January 2023
	7.0 (Current)			
DOD TV C-b - dul-	6.4			
ROB-EX Scheduler	5.2		March 2019	March 2019
	5.0		March 2019	March 2019
CSense	2023			
	8.5 (Current)	December 2024	December 2026	December 2027
	8.0	December 2023	December 2024	December 2025
	7.0	December 2022	December 2023	December 2024
	6.0	December 2021	December 2021	December 2022
	5.5	N/A	October 2019	October 2019
	5.0 and prior	N/A	April 2016	April 2016 6
OpShield	1.22 (Current)			
	1.21 and prior	N/A	October 2019	
Achilles Test Platform	3.19.1(Current)			
	3.19 and prior	N/A	October 2019	
Achilles Test	3.19.1(Current)			
Software	3.19 and prior	N/A	October 2019	
Drofigu Historia	6.0		October 2019	December 2019
Proficy Historian Analysis	5.5		October 2019	December 2019
Milalysis	5.0		October 2019	December 2019

⁵ Previously announced in document, "GEIP – Software Obso2014-04-23.pdf" at https://digitalsupport.ge.com/ ⁶ Previously announced in document, "GEIP – Software Obso2014-04-23.pdf" at https://digitalsupport.ge.com/

Product	Versions	End of Ongoing Support	End of Extended Support - Maintain	End of Support * date (End of Extended Support – Sustain)
Proficy Knowledge	6.0		October 2019	December 2019
Center	5.5		October 2019	December 2019



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Contact Information

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